

TRAINING FOR ONLINE TUTORS

The STAR-CA online tutor training program is designed to familiarize campus tutors with the platform and teach them how to effectively tutor students in an online environment. Tutors should complete each of the self-paced modules and then attend each of the webinars. There are a few days offered for each, however, *attending one session per webinar* is sufficient. Lastly, tutors should join a NetTutor “jam session” so they can directly collaborate with tutors at NetTutor.

[Self-paced Modules with Assessment] Basic Training [2-4 hours]

Access these modules online at www.sofiasuccess.com:

- Introduction to Online Tutoring
- Technology/Platform Overview
- How to tutor in Pisces One-on-one Mode
- Maintaining FERPA-compliance Online
- Supporting Students with Disabilities Online

Campus coordinators, to request training module access for your tutor, send an email to star-ca@linksystems.atlassian.net that includes your tutors' **first and last names** and **email addresses**.

[Webinar] Platform Training: Introduction to Pisces [30 minutes]

This webinar features a tour of the Pisces online learning space for academic support and student services.

[Apr 5, 2021 07:00 PM Eastern / 4:00 PM Pacific](#)
[Apr 6, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 12, 2021 07:00 PM Eastern / 4:00 PM Pacific](#)
[Apr 13, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 19, 2021 07:00 PM Eastern / 4:00 PM Pacific](#)
[Apr 20, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 27, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[May 4, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)

[Webinar] Platform Training: Leader Tools [30 minutes]

This webinar focuses on the Pisces features that are of particular interest to tutors. We look more closely at the live and drop-off modes available in the system, setting your availability for scheduled appointments, and the features available in the collaboration space.

[Apr 1, 2021 02:00 PM Eastern / 11:00 AM Pacific](#)
[Apr 2, 2021 02:30 PM Eastern / 11:30 AM Pacific](#)
[Apr 7, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 8, 2021 02:00 PM Eastern / 11:00 AM Pacific](#)
[Apr 9, 2021 10:00 AM Eastern / 7:00 AM Pacific](#)
[Apr 14, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 15, 2021 02:00 PM Eastern / 11:00 AM Pacific](#)
[Apr 16, 2021 02:30 PM Eastern / 11:30 AM Pacific](#)
[Apr 21, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 22, 2021 02:00 PM Eastern / 11:00 AM Pacific](#)
[Apr 23, 2021 10:00 AM Eastern / 7:00 AM Pacific](#)
[Apr 23, 2021 02:30 PM Eastern / 11:30 AM Pacific](#)
[Apr 28, 2021 01:30 PM Eastern / 10:30 AM Pacific](#)
[Apr 30, 2021 10:00 AM Eastern / 7:00 AM Pacific](#)
[Apr 30, 2021 02:30 PM Eastern / 11:30 AM Pacific](#)

[Webinar] Translating In-Person Strategies to be Effective in Online Tutoring Sessions [30 minutes]

This webinar highlights the “Online Tutoring Hub”—where STAR-CA tutors use Pisces and students also have access to NetTutor.

[April 7, 11:30 AM Pacific / 2:30 PM Eastern](#)
[April 14, 12:30 PM Pacific / 3:30 PM Eastern](#)
[April 19, 11:30 AM Pacific / 2:30 PM Eastern](#)
[April 26, 1:00 PM Pacific / 4:00 PM Eastern](#)

[Live Group Meeting] NetTutor Jam Sessions [30 minutes]

These candid sessions invite campus tutors to interact directly with NetTutor tutors. Campus tutors can ask anything about online tutoring, and our tutors will share their experiences.

[April 5, 12:30 PM Pacific / 3:30 PM Eastern](#)
[April 7, 12:30 PM Pacific / 3:30 PM Eastern](#)
[April 12, 11:30 AM Pacific / 2:30 PM Eastern](#)
[April 13, 12:00 PM Pacific / 3:00 PM Eastern](#)
[April 19, 12:30 PM Pacific / 3:30 PM Eastern](#)
[April 21, 11:30 AM Pacific / 2:30 PM Eastern](#)
[April 27, 12:00 PM Pacific / 3:00 PM Eastern](#)
[April 28, 12:30 PM Pacific / 3:30 PM Eastern](#)

How do I get help?

Submit a ticket by sending email to star-ca@linksystems.atlassian.net or call 813-674-0660 x204 M-F 9a-5p Eastern. Tutors also have access to an [after-hours support phone #](#) in the training portal; they'll get access to it with the Sofia modules.