

## TRAINING FOR ONLINE TUTORS

The STAR-CA online tutor training program is designed to familiarize campus tutors with the platform and teach them how to effectively tutor students in an online environment. Tutors should complete each of the self-paced modules and then attend each of the webinars. There are a few days offered for each, however, *attending one session per webinar* is sufficient. Lastly, tutors should join a NetTutor “jam session” so they can directly collaborate with tutors at NetTutor.

### [Self-paced Modules with Assessment] Basic Training [2-4 hours]

Access these modules online at [www.sofiasuccess.com](http://www.sofiasuccess.com):

- Introduction to Online Tutoring
- Technology/Platform Overview
- How to tutor in Pisces One-on-one Mode
- Maintaining FERPA-compliance Online
- Supporting Students with Disabilities Online

Campus coordinators, to request training module access for your tutor, send an email to [star-ca@linksystems.atlassian.net](mailto:star-ca@linksystems.atlassian.net) that includes your tutors’ **first and last names** and **email addresses**.

### [Webinar] Platform Training: Introduction to Pisces [30 minutes]

This webinar features a tour of the Pisces online learning space for academic support and student services.

[January 12th @ 11:00 AM Pacific](#)  
[January 19th @ 1:00 PM Pacific](#)  
[January 26th @ 8:30 AM Pacific](#)

[February 2nd @ 11:00 AM Pacific](#)  
[February 9th @ 1:00 PM Pacific](#)  
[February 16th @ 8:30 AM Pacific](#)  
[February 23rd @ 1:00 PM Pacific](#)

### [Webinar] Platform Training: Leader Tools [30 minutes]

This webinar focuses on the Pisces features that are of particular interest to tutors. We look more closely at the live and drop-off modes available in the system, setting your availability for scheduled appointments, and the features available in the collaboration space.

[January 13th @ 1:00 PM Pacific](#)  
[January 14th @ 9:30 AM Pacific](#)  
[January 20th @ 8:30 AM Pacific](#)  
[January 22nd @ 12:00 PM Pacific](#)  
[January 26th @ 1:00 PM Pacific](#)  
[January 28nd @ 12:00 PM Pacific](#)

[February 3rd @ 1:00 PM Pacific](#)  
[February 4th @ 7:00 AM Pacific](#)  
[February 9th @ 9:30 AM Pacific](#)  
[February 10th @ 8:30AM Pacific](#)  
[February 16th @ 1:00 PM Pacific](#)  
[February 18th @ 12:00 PM Pacific](#)  
[February 23rd @ 1:00 PM Pacific](#)  
[February 25th @ 12:00 PM Pacific](#)

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## [Webinar] Translating In-Person Strategies to be Effective in Online Tutoring Sessions [30 minutes]

This webinar highlights the “Online Tutoring Hub”—where STAR-CA tutors use Pisces and students also have access to NetTutor.

[January 11, 1:00 PM Pacific](#)  
[January 19, 12:00 PM Pacific](#)  
[January 27, 11:30 AM Pacific](#)

[February 3, 12:30 PM Pacific](#)  
[February 8, 11:30 AM Pacific](#)  
[February 23, 12:00 PM Pacific](#)

## [Live Group Meeting] NetTutor *Jam Sessions* [30 minutes]

These candid sessions invite campus tutors to interact directly with NetTutor tutors. Campus tutors can ask anything about online tutoring, and our tutors will share their experiences.

[January 12, 12:00 PM Pacific](#)  
[January 13, 12:30 PM Pacific](#)  
[January 20, 11:30 AM Pacific](#)  
[January 25, 12:30 PM Pacific](#)  
[January 27, 12:30 PM Pacific](#)

[February 1, 11:30 AM Pacific](#)  
[February 2, 12:00 PM Pacific](#)  
[February 8, 12:30 PM Pacific](#)  
[February 10, 11:30 AM Pacific](#)  
[February 16, 12:00 PM Pacific](#)  
[February 17, 12:30 PM Pacific](#)  
[February 22, 11:30 AM Pacific](#)  
[February 24, 11:30 AM Pacific](#)

## How do I get help?

Submit a ticket by sending email to [star-ca@linksystems.atlassian.net](mailto:star-ca@linksystems.atlassian.net) or call 813-674-0660 x204 M-F 9a-5p Eastern. Tutors also have access to an [after-hours support phone #](#) in the training portal; they'll get access to it with the Sofia modules.