

TRAINING FOR ONLINE TUTORS

The STAR-CA online tutor training program is designed to familiarize campus tutors with the platform and teach them how to effectively tutor students in an online environment. Tutors should complete each of the self-paced modules and then attend each of the webinars. There are a few days offered for each, however, *attending one session per webinar* is sufficient. Lastly, tutors should join a NetTutor “jam session” so they can directly collaborate with tutors at NetTutor.

[Self-paced Modules with Assessment] Basic Training [2-4 hours]

Access these modules online at www.sofiasuccess.com:

- Introduction to Online Tutoring
- Technology/Platform Overview
- How to tutor in Pisces One-on-one Mode
- Maintaining FERPA-compliance Online
- Supporting Students with Disabilities Online

Campus coordinators, to request training module access for your tutor, send an email to star-ca@linksystems.atlassian.net that includes your tutors' **first and last names** and **email addresses**.

[Webinar] Platform Training: Introduction to Pisces [30 minutes]

This webinar features a tour of the Pisces online learning space for academic support and student services.

[September 1st @ 11:00 AM Pacific](#)
[September 8th @ 11:30 AM Pacific](#)
[September 15th @ 8:30 AM Pacific](#)

[Webinar] Platform Training: Leader Tools [30 minutes]

This webinar focuses on the Pisces features that are of particular interest to tutors. We look more closely at the live and drop-off modes available in the system, setting your availability for scheduled appointments, and the features available in the collaboration space.

[September 2nd @ 11:00 AM Pacific](#)
[September 3rd @ 9:30 AM Pacific](#)
[September 9th @ 8:30 AM Pacific](#)
[September 11th @ 12:00 PM Pacific](#)
[September 16th @ 11:00 AM Pacific](#)
[September 17th @ 1:00 PM Pacific](#)

[Webinar] Translating In-Person Strategies to be Effective in Online Tutoring Sessions [30 minutes]

This webinar highlights the “Online Tutoring Hub”— where STAR-CA tutors use Pisces and students also have access to NetTutor.

[September 2nd @ 12:30 PM Pacific](#)
[September 14th @ 1:00 PM Pacific](#)

[Live Group Meeting] NetTutor Jam Sessions [30 minutes]

These candid sessions invite campus tutors to interact directly with NetTutor tutors. Campus tutors can ask anything about online tutoring, and our tutors will share their experiences.

[August 31st @ 11:30 AM Pacific](#)
[September 1st @ 12:00 PM Pacific](#)
[September 9th @ 11:30 AM Pacific](#)
[September 15th @ 12:00 PM Pacific](#)
[September 16th @ 12:30 PM Pacific](#)

How do I get help?

Submit a ticket by sending email to star-ca@linksystems.atlassian.net or call 813-674-0660 x204 M-F 9a-5p Eastern. Tutors also have access to an [after-hours support phone #](#) in the training portal; they'll get access to it with the Sofia modules.