



An Online Tutoring Solution for California Community Colleges

Training for Online Tutors

STAR-CA: The Tutor Exchange (STAR-CA) online training program is designed to familiarize campus tutors with the platform and teach them how to effectively tutor students in an online environment. Tutors should complete each of the self-paced modules and then attend each of the webinars. There are a few days offered for each, however, *attending one session per webinar* is sufficient. Lastly, tutors should join a NetTutor “jam session” so they can directly collaborate with tutors at NetTutor.

[Self-paced Modules with Assessment] Basic Training [2-4 hours]

Access these modules online at www.sofiasuccess.com:

- Introduction to Online Tutoring
- Technology/Platform Overview
- How to tutor in Pisces One-on-one Mode
- Maintaining FERPA-compliance Online
- Supporting Students with Disabilities Online
- Audio/Video Functionality

Campus coordinators, to request training module access for your tutor, send an email to star-ca@linksystems.atlassian.net that includes your tutors’ **first and last names** and **email addresses**.

[Live Group Session] Training: Pisces Introduction and Leader Tools [1 hour]

Join this session for an overview of the Pisces platform and hands-on training with the leader tools in use at STAR-CA. Log into your college Canvas account, access your Online Tutoring area (where you may also see NetTutor), go into STAR-CA, and join the live session in the group *****Tutor Training*****.

- [Monday, December 4, 10:00 AM Pacific / 1:00 PM Eastern](#)
- [Tuesday, December 12, 10:00 AM Pacific / 1:00 PM Eastern](#)

How do I get help?

Send an email to star-ca@linksystems.atlassian.net to open a ticket or call 813-674-0660 x204 M-F 6a-2p PT.